



PSCIOC Information-Sharing Template – September 2016

JURISDICTION: Saskatchewan		Contact
<p>1. <u>Accomplishments:</u> Briefly highlight major IT/IM accomplishments, progress, and/or significant milestones achieved in your jurisdiction over the past 6 - 12 months.</p>	<ul style="list-style-type: none"> • Completed functional review and re-organization of enterprise IT division. • Completed Procurement of Data and Network Service Provider. Current contract was to expire in 2017, now extended to 2020 with additional value such as Analytics Centre of Excellence included. • Procurement of Project Management as a Service. Completed RFP now reviewing submissions and negotiating with successful bidder. • Procurement of End User Computing Management Service. Current contract was to expire 2016, now extended to 2020. • Implemented foundations for Enterprise CRM and SharePoint. • Continued migration (61%) of content from old government websites to new Saskatchewan.ca site. • Published Digital Standards and Framework for digital services and their design. 	<p>Vinay Chandramohan 306-787-1026 Vinay.chandramohan@gov.sk.ca</p>



Victoria
ICCS 2016 SEPTEMBER
SEPTEMBRE

PSCIOC

Public Sector Chief Information Officer Council

CDPISP

Conseil des DPI du secteur public



2. Priorities:

Briefly describe what your organization sees as its **top IT/IM priorities/initiatives over the next 12 to 36 months.**

- Review services and implement Service Lifecycle Management including updated service portfolio, service catalogue, and service & pricing review.
- Procure and Implement Service Desk Software replacement (current is unsupported legacy system). Procurement in progress.
- Continue implementation of Enterprise CRM and SharePoint 2013. Including migration of current individual instances over to enterprise.
- Completing migration of content from old government websites to new Saskatchewan.ca site.
- Continued improvements and enhancements to Saskatchewan.ca including enterprise search, location based tailored homepage experience, and refreshed government directory.
- Implementing data analytics centre of excellence with Data Centre and Network services service provider to support citizen program and service improvements. Moving to data analytics as a service.
- Continued focus on improving customer satisfaction and employee engagement through innovation, process improvement, and review of programs and services.

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3. Issues and Needs:

Briefly describe **any issues you would like to share with the Council** and what assistance you might be seeking from PSCIOC.

- Recent economic downturn and its impact on IT investments.
- Unsupported legacy systems and application modernization/replacements.
- Demand and availability of compliant cloud services.
- Addressing device proliferation. Looking at single device solution for multi device users (mobile, tablet, & laptop).
- Software licensing and asset management. True Downs vs True Ups.

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<p>4. Planning for Council Meetings: Please identify topics of particular interest to your jurisdictions for future Council Meetings. <i>(Please provide a brief description for each item.)</i></p>	<ul style="list-style-type: none"> • Jurisdictional comparisons: Everything from how IT service is provided/managed by each jurisdiction, to comparison of strategies, to operational tactics for wide spread issues (ex. security threats, move to cloud services, increased online services, reduced budgets, etc.). 	<p>Vinay Chandramohan 306-787-1026 Vinay.chandramohan@gov.sk.ca</p>
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